

Deephams STW  
Murphy Site Compound  
Ardra Road  
Edmonton  
N90BD

20<sup>th</sup> April 2012

## Re: Reference for Hydrainer Pumps Ltd

Hydrainer Pump Hire Ltd (Hydrainer) were contracted by J Murphy & Sons Ltd (JMS) to undertake over pumping operations for the full flow to treatment of the works whilst JMS constructed a new screening channel on line.

Close coordination was required prior to the works so it was important that a contractor was brought on board at an early stage. Hydrainer stood out from other contractors for a number of reasons, one being that they had undertaken these works some ten years previous for Thames Water and were therefore confident in their ability to undertake such a high risk task. A further reason for their employment was the involvement of their staff prior to selection coupled with them providing a value for money service.

As project manager I was responsible for reviewing and approving all documentation including method statements and risk assessments as well as overseeing the quality of the works. From the outset Hydrainer demonstrated a clear understanding of working on complex live wastewater sites and this level of professionalism was maintained throughout.

Due to the high risk of the works for our client it was important that we satisfied a number of criteria, including having sufficient backup available and site cover 24 hours a day 7 days a week for the duration of the contract. As well as meeting these criteria Hydrainer were also able to offer us and our client their experience of the works undertaken previously which in turn enabled them to foresee problems or issues that our client and ourselves may not have realised.

The works were completed successfully and ahead of schedule. Both JMS and our Client, Thames Water, were incredibly impressed with the level of service provided by Hydrainer. We would have no hesitation in recommending Hydrainer's service and look forward to working with them in the future.

Should you require any further information please do not hesitate to contact me on 0208 216 6100 or via email on [paulbourke@murphygroup.co.uk](mailto:paulbourke@murphygroup.co.uk)

Yours Sincerely

Paul Bourke

Project Manager

